

Go Live Email
Local Volunteers

As a member of Saratoga County MRC you are requested to click <http://www.nyhealth.gov/servny?prog=43> to update your information in our new database. The process of registering and updating your volunteer information in this new database will ensure your status as a volunteer remains active.

Just click on the “Join Now” button on our home page. Upon clicking this button you will be asked for your user name and password.

If you **do have** an active Health Provider Network (HPN) user account please use that ID and Password to log into the volunteer system. Then click the start button and on the next screen enter your PIN [REDACTED] (this step is necessary to match you against your profile in the new database). Please note, the PIN is case-sensitive and must be entered exactly as written.

If you **do not have** an active Health Provider Network user account, please follow these instructions to REGISTER FOR A USER ACCOUNT:

1. Enter your first and last name and check the Privacy Statement acknowledgement.
2. Enter a user name and password you can remember.
3. Answer 6 of the 27 security questions.
4. Enter the Security Check displayed on page 4.
5. Next you will come to a page that says NYSDOH Account Registration complete.
 - Scroll down that page and click on Volunteer Program and you will be returned to the original volunteer log in page.
 - On that page click JOIN NOW and on the next screen enter your new user name and password.
 - Click start and on the next screen enter your PIN [REDACTED]. (This step is necessary to match you against your profile in the new database.)

Please review all pre-populated screens to update and complete all required fields in the form. This will take about 5 minutes.

If you have specific questions while completing the application there is a helpdesk set up to assist you. That number is: 1-866-529-1890 M-F 8 AM to 5 PM.

Thank you for taking the time to complete this process and for your continued commitment as a volunteer.